

Aloha eBUYS Vendor Registration Guide

Please follow the instructions below to register for an Aloha eBUYS vendor account.

Vendor Registration

Navigate to https://alohaebuys.hawaii.gov/

Click the Supplier Registration button in the top right corner of the page.

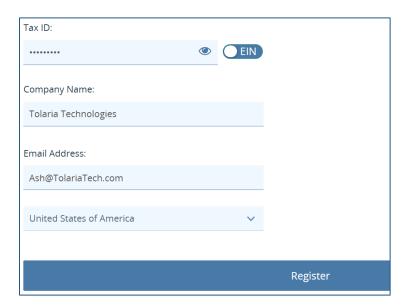
Enter Required Account Registration Information.

- Tax ID
- Select EIN or SSN from the toggle bar.
- Foreign vendors will enter their US Tax ID or foreign Tax ID.
- Company name
- Email address
- Ensure this email can be accessed during the registration process as a validation email will be sent to this email address.
- Country (defaults to US)

Click "Register"

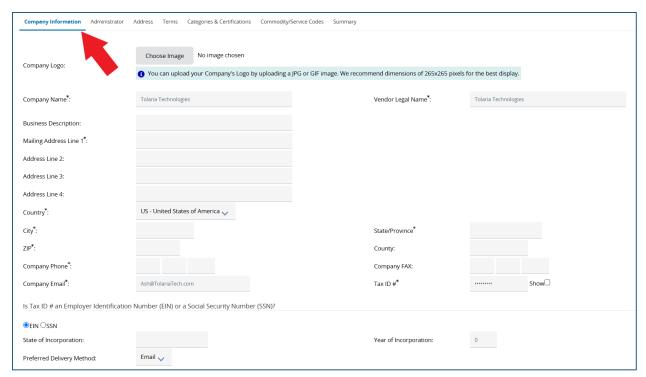
• The account setup screen will appear.





Continue Vendor Registration

Company Information tab



 Company name and Vendor Legal Name are pre-populated from information previously entered.



- Update to reflect Line 2 of your W-9, if applicable.
- Note: DBAs are not added here, instead, after successfully registering, your administrator will add them by adding an "associated org."
- Mailing Address
- Company Phone Number
- Company Email Address
 - o **NOTE:** Bid opportunity notifications will be sent to the email address entered here unless a Bid Mailing Address is entered (see instructions below).



- Tax ID, which will be pre-populated from information previously entered.
- Complete the remaining optional fields as desired.
- Click "Save & Continue Registration."

Administrator tab

- Enter Administrative User (the vendor's point of contact and account administrator)
 Information:
- Name
- Job Title
- Email
- Phone
- Login ID
- Login Question
- Login Answer
- Click "Save & Continue Registration."

Address tab

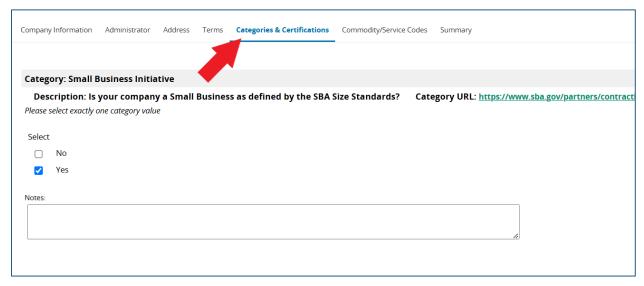
- The information entered previously will become the default "General Address."
- If different email addresses should receive different types of documents, add additional addresses for each (Bid, Emergency, Purchase Order, Remit and Sales Addresses).
- Click "Continue Registration."

Terms tab

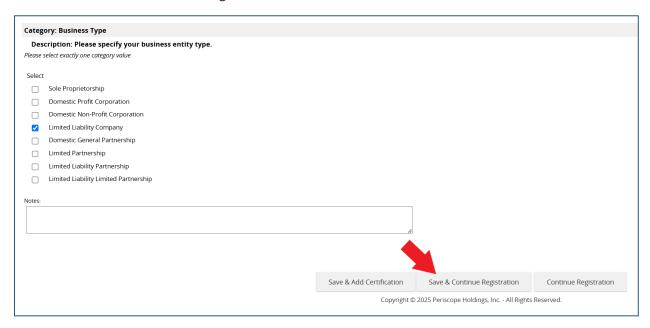
- Click on "Continue Registration."
- Terms may be configured in the future for selection onto the Vendor profile.



Categories and Certifications tab

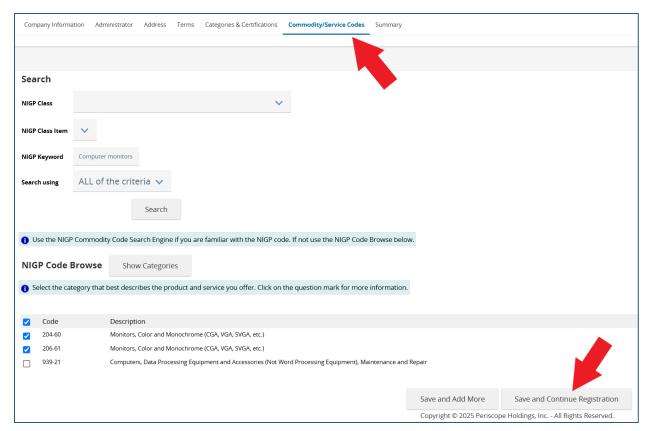


- Select the checkboxes for any of the categories that apply to your business.
- Attach any relevant certifications or documentation for your selected categories where applicable.
- Click "Save & Continue Registration."



Commodity/Service Codes tab

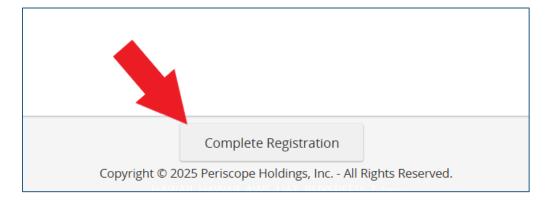




- Enter the commodity codes for the goods and services that your company provides for which you want to receive bid solicitation opportunity notifications.
- If any help is needed to identify NIGP codes, contact the HELP team at: 855-800-5046.

Summary tab

- Review all the information entered to ensure accuracy.
- Click "Complete Registration" at the bottom of the screen.





Initial Log in to Vendor Account

- A temporary password will be sent to the email address of the Administrator.
- If the confirmation email has not been received, please check the Spam folder.
- Follow the link in the email to navigate to Aloha eBUYS.
- Click "Sign In" button in the top right corner of the page.
- Log in with the temporary password provided in the confirmation email.
- A new screen will appears requesting a password change.
- Enter the temporary password.
- Enter and confirm a new password.
- Click "Submit."

Technical Support

If you are experiencing difficulties or have questions regarding the e-Pro software, use the following contact information.

Technical Support Contact Team

NAME	PURPOSE	CONTACT
Periscope Holdings Support Desk	Use this for any Aloha eBUYS technical support questions.	Email: hawaii-vendor-support@periscopeholdings.com Phone: 866-532-6877

